

Rates & Services

(All stated rates are monthly rates unless otherwise stated.)

Waterloo, IA

Effective February 23, 2017

Digital TV Service Rates

Local Plus TV (includes Digital Music)	\$14.50
TV Essentials* (includes Local Plus TV)	\$59.95
Family TV* (includes Local Plus TV)	\$72.95
Prime TV (includes Family TV, Starz/Encore, Digital Receiver and Digital Gateway)	\$83.45
Local Broadcast Station Surcharge	\$8.43
Regional Sports Surcharge	\$4.27
HBO*	\$18.95
Showtime*	\$14.95
Cinemax*	\$12.95
Starz/Encore*	\$11.00
Hustler TV*	\$24.95
Vivid TV*	\$24.95
International Channels*	\$9.99 each
<small>(Rai Italia, RTL International, Russian TV Network, Channel One Russia, The Filipino Channel, TV5MONDE, TVK, SBTN)</small>	
HD Pak**†	\$6.95
Kids & Variety Digital Pak**†	\$7.95
Sports & Information Digital Pak**†	\$7.95
Movies & Music Digital Pak**†	\$7.95
Digital Plus (no longer available for purchase)	\$16.00
Digital Gateway (Digital Receiver required. Includes Interactive Guide, Digital Music and VOD/PPV access.)	\$4.00
Anime Network On Demand**†	\$6.99
Disney Family Movies On Demand**†	\$4.95
PPV/VOD Movies* (adult and special event prices may vary)	\$4.99 per movie
HD VOD/PPV Movies* (adult and special event prices may vary)	\$5.99 per movie
NFL RedZone (requires subscription to Sports & Information Pak)	\$49.95 per season
TiVo® DVR Service† (TiVo Receiver required)	\$14.95
TiVo® Multi-Room DVR Service† (TiVo Receivers required)	\$19.95
Digital Video Recorder Service	\$10.95
Digital Video Recorder Service Each Additional Device	\$6.00
Nonstandard DVR Fee	\$5.00

*Digital Receiver or Cable Card on your retail device required.

†Requires subscription to Family TV.

Rates are subject to change.

High Speed Internet Services

Download/Upload Speeds**/Data Allowance/Monthly Residential Rates

Launch Internet: 60 Mbps/5 Mbps/150 GB (No longer available for purchase after Jan. 21, 2017)	\$34.99
Prime Internet: 60 Mbps/5 Mbps/250 GB (No longer available for purchase after Jan. 21, 2017)	\$54.99
Prime Plus Internet: 60 Mbps/5 Mbps/400 GB (No longer available for purchase after Jan. 21, 2017)	\$64.99
Internet 60: 60 Mbps/5 Mbps/400 GB	\$69.99
Internet 100: 100 Mbps/10 Mbps/1000 GB	\$79.99
Internet 200: 200 Mbps/20 Mbps/2000 GB	\$99.99
Internet 500: 500 Mbps/30 Mbps/4000 GB	\$119.99
1Gig Internet: 1000 Mbps/50 Mbps/6000 GB	\$139.99
Additional Dynamic IP Address	\$5.00
Wireless Home Networking (Wi-Fi)* (Must subscribe to internet, included with modem after Jan. 21, 2017)	\$3.95
Internet Surcharge (applies to customers subscribing only to Mediacom High Speed Internet)	\$15.00

*Data modem required.

**Speeds are up to amounts, are not guaranteed and may vary.

Digital Phone Service

(Monthly fee includes unlimited calling in United States, Puerto Rico, US Virgin Islands and Canada, plus 13 calling features including Caller ID and Call Waiting)

Phone Service	\$49.95
Phone Service (with Family OR Internet Service)	\$39.95
Phone Service (with Family AND Internet Service)	\$29.95
WorldTalk 200 Phone Service for Landlines & Mobile* (200 minutes to 67 countries)	\$9.99
WorldTalk 250 Phone Service for Landlines & Mobile* (250 minutes to 87 countries)	\$19.99
200 Additional Minutes for WorldTalk 200 Phone Service for Landline & Mobile**	\$9.99
250 Additional Minutes for WorldTalk 250 Phone Service for Landline & Mobile**	\$14.99
World Plan Service for Landlines (250 minutes)* (no longer available after Aug. 22, 2016)	\$14.95
World Plan Phone Service for Landlines & Mobile (250 minutes)* (no longer available after Aug. 22, 2016)	\$19.95
250 Additional World Plan Phone Service for Landline Minutes**	\$14.95
250 Additional World Plan Phone Service for Landline & Mobile Minutes**	\$19.95
Voicemail	\$4.95
Non-published Directory Listing	\$4.50

*Requires Mediacom Phone Service.

**Only one block per month. All minute blocks expire at the end of the calendar month regardless of when purchased.

Xtream Bundles

(Available for new customers only.)

Xtream Local

(Includes Local Plus TV, TiVo DVR Service, TiVo Receiver, Wi-Fi†, Phone, Voicemail, your choice of high-speed data below)

Internet 100	\$149.98
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Xtream Bronze

(Includes TV Essentials, TiVo DVR Service, TiVo Receiver, Wi-Fi†, Phone, Voicemail, your choice of high-speed data below)

Internet 100	\$159.98
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Xtream Silver

(Includes Family TV, TiVo DVR Service, TiVo Receiver, Wi-Fi†, Phone, 30 WorldTalk minutes*, Voicemail, your choice of high-speed data below)

Internet 100	\$179.98
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Xtream Gold HBO

(Includes Family TV, Multi-Room TiVo DVR Service**†, TiVo Receiver, 1 Digital Pak, HBO, Wi-Fi†, Phone, 30 WorldTalk minutes*, Voicemail, your choice of high-speed data below)

Internet 100	\$199.98
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Xtream Gold Showtime/Starz-Encore

(Includes Family TV, Multi-Room TiVo DVR Service**†, TiVo Receiver, 1 Digital Pak, Showtime or Starz, Wi-Fi†, Phone, 30 WorldTalk minutes*, Voicemail, your choice of high-speed data below)

Internet 100	\$199.98
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Xtream Platinum

(Includes Family TV, Multi-Room TiVo DVR Service**†, TiVo Receiver, 3 Digital Paks, HBO, Cinemax, Starz/Encore, Showtime, Wi-Fi†, Phone, 30 WorldTalk minutes*, Voicemail, your choice of high-speed data below)

Internet 100	\$219.98
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Add-ons & Upgrades

Speed Boost to Internet 200	plus \$10.00
Speed Boost to Internet 500	plus \$20.00
Speed Boost to 1Gig Internet	plus \$30.00
Additional TiVo Service (requires additional TiVo Receiver)	\$5.00

*Included 30 WorldTalk minutes are only available to customers without a WorldTalk plan subscription.

†Data modem required.

**† Additional TiVo® Receiver required.

Triple Play Bundles

Local 60 Triple (Includes Local Plus TV, HD Digital Receiver, Wi-Fi, Phone, Voicemail, Internet 60)	\$129.98
TV Essentials 60 Triple (Includes TV Essentials, HD Digital Receiver, Wi-Fi, Phone, Voicemail, Internet 60)	\$139.98
Family 60 Triple (Includes Family, HD Digital Receiver, Wi-Fi, Phone, Voicemail, Internet 60)	\$159.98
Family 60 Triple HBO (Includes Family, HD Digital Receiver, 1 Digital Pak, HBO, Wi-Fi, Phone, Voicemail, Internet 60)	\$179.98
Family 60 Triple Showtime/Starz-Encore (Includes Family, HD Digital Receiver, 1 Digital Pak, Showtime or Starz/Encore, Wi-Fi, Phone, Voicemail, Internet 60)	\$179.98
Family 60 Triple Plus (Includes Family TV, HD Digital Receiver, 3 Digital Paks, HBO, Cinemax, Showtime or Starz/Encore, Wi-Fi, Phone, Voicemail, Internet 60)	\$199.98
Add-ons & Upgrades	
Speed Boost to Internet 100	plus \$20.00
Speed Boost to Internet 200	plus \$30.00
Speed Boost to Internet 500	plus \$40.00
Speed Boost to 1Gig Internet	plus \$50.00

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Contact us 24 hours a day/7 days a week: 855-633-4226

Rates & Services

Effective February 23, 2017

Monthly Equipment Fees

(Not all video service features may be available based on your equipment choices.)

HD Digital Receiver with Remote† (includes Digital Gateway; for boxes installed after June 22, 2016)	\$10.50
HD Digital Receiver with Remote* (for boxes installed before June 22, 2016)	\$3.00
HD or Digital DVR Receiver with Remote*	\$3.00
Digital Receiver with Remote*	\$3.00
Digital Adapter† (no longer available after Aug. 22, 2016)	\$1.99
HD Digital Adapter† (no longer available after Aug. 22, 2016)	\$2.99
TiVo Receiver with Remote‡	\$10.50
Additional TiVo Receivers	\$5.00
Cable Card** (for use with your retail device)	\$1.99
Data/Phone Modem Rental (includes Wi-Fi)	\$10.00
Data/Phone Modem Rental (not available for purchase after Jan. 22, 2017, Wi-Fi not included)	\$7.50
Wi-Fi Extender	\$2.95

*Will not enable Mediacom interactive guide, VOD/PPV access or premium services without Digital Gateway.

**Requires a compatible device.

†Does not support interactive guide, VOD/PPV access or premium services.

‡Enables Mediacom interactive guide, VOD/PPV access or premium services.

Home Controller Monthly Service Rates & Installation Fees

Basic Security*† (Includes 3 door/window sensors, 1 motion detector)	\$34.99
Basic Plus* (No longer available for purchase after June 22, 2016)	\$39.99
Home Management* (No longer available for purchase after June 22, 2016)	\$44.99
Home Controller Installation Fee	\$99.99

*Requires Mediacom High Speed Internet Service

†Includes Touchscreen and Wireless Router, which remain the property of Mediacom.

Home Controller Equipment Packages

Security Plus (Includes 1 key fob, 1 indoor or outdoor camera, 1 door lock)	\$360.00
Management Plus (Includes 4 lamp modules, 1 thermostat)	\$360.00

Additional Equipment*

Motion Detector	\$50.00
Curtain (clip) Motion Detector	\$50.00
Mountable Indoor Camera	\$140.00
Door/Window Sensor	\$35.00
Smoke Detector	\$60.00
Appliance Module	\$60.00
Lamp Module	\$55.00
Moisture Sensor	\$45.00
Thermostat	\$140.00
Wireless Key Fob	\$30.00
Carbon Monoxide Detector	\$100.00
Outside Camera	\$150.00
Siren Repeater	\$85.00
Glass Break Sensor	\$125.00
Remote Door Lock	\$199.00
Wi-Fi Repeater	\$55.00

*All equipment charges are one-time fees.

Installation Fees

(All rates are one-time fees unless otherwise stated.)

Standard Installation for 1 Service*	\$49.99
Standard Installation for 2 Services*	\$74.99
Standard Installation for 3 Services*	\$99.99
Installation of Additional TV Outlets (same trip)	\$15.00
Installation of Additional TV Outlets (separate trip)	\$29.00
Wi-Fi Extender Installation	\$29.95

Installation of New Phone Jack (if needed)	\$75.00
Installation of Additional Phone Jacks (if needed)	\$49.00

*Applies to all standard installations for homes with existing wiring that are up to 150 feet from an access point on Mediacom's network. Some installations require custom work and prices may vary. Relocation of existing wiring, additional outlets, wall fishes and other custom work is not included.

Other Fees

(All rates are one-time fees unless otherwise stated.)

Data Overage Charge per 50 GB Block* (See Additional Terms document for details)	\$10.00
Home Wire Maintenance	\$4.95
Processing Fee for Payment by Phone with Customer Service Rep	\$5.00
Activation Fee	\$10.00
Field Reactivation of Account	\$29.00
Electronic Reactivation of Account	\$2.00
Transfer of Service	\$29.00
Field Service Charge	\$29.00
Field Change of Service	\$29.00
Electronic Change of Service	\$2.00
Change of Phone Number	\$15.00
Non-Published Number Set-Up Fee	\$15.00
Transfer Activation Fee	\$10.00
Wireless Adapter Purchase	\$39.95
Ultra Adapter Purchase	\$49.95
Battery Backup Purchase	\$49.99
TiVo® Stream Equipment Purchase	\$69.95
TiVo® Connector Kit Purchase	\$40.00
Late Payment Charge	\$8.50
Field Collection Charge	\$20.00
Insufficient Funds Handling Charge	\$29.00
Connection of Consumer Owned Equipment** (same trip)	\$5.99
Connection of Consumer Owned Equipment** (separate trip)	\$29.00
Unreturned Data/Phone Modem	\$139.00
Unreturned External Hard Drive	\$100.00
Unreturned Standard Digital Receiver/TiVo Receiver†	\$300.00-\$500.00
Unreturned HD, DVR, HD/DVR/TiVo DVR, Digital Receiver†	\$500.00
Unreturned TiVo Mini	\$150.00
Unreturned Receiver Remote Control	\$25.00
Unreturned Digital Adapter	\$100.00
Unreturned HD Digital Adapter	\$100.00
Unreturned Cable Card	\$300.00
Unreturned Modem Power Cord	\$25.00
Unreturned Receiver/Adapter Cord	\$10.00
Unreturned Home Controller Touchscreen	\$319.00
Unreturned Home Controller Router	\$39.99

*\$10 per 50 GB user over usage allowance.

**This is a per item charge, including such items as a VCR, DVD player, home stereo, game equipment, etc.

†Charge determined by model type.

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Billing Policies

Services are billed one month in advance. Payments are due by the tenth day after the "bill from" date, after which a late payment charge will apply. Seven days advance notice is required for termination of service. All leased equipment must be returned.

Taxes and Fees

Listed rates do not include franchise fees; copyright fees; sports/local broadcast surcharges; federal, state and local taxes; or governmental regulatory fees.

How to Contact Us

Call Center (24 hours a day/7 days a week) 855-633-4226
Visit us on the Web: www.mediacomcable.com
To view internet usage, visit: www.mediacomtoday.com

Local Office: 4010 Alexandria Dr, Waterloo, IA
Hours: 8am-6pm M,T,Th,F; 9am-6pm Wed; 8-11:45am Sat

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