



Boards of Trustees Regular Meeting Electronic Meeting

(Pursuant to Iowa Code section 21.8)

Public may participate by calling 1-312-626-6799

Meeting ID: 891 2310 9648

Media Contact (319) 268-5360

July 8, 2020
2:00 PM

ELECTRONIC MEETING PURSUANT TO IOWA CODE SECTION 21.8 – IN CIRCUMSTANCES WHERE AN IN-PERSON MEETING IS IMPOSSIBLE OR IMPRACTICAL DUE TO CONCERNS ABOUT COVID-19 AND SOCIAL DISTANCING FOR THE SAFETY OF BOARD MEMBERS AND THE PUBLIC.

- 1) Call the meeting to order and roll call.
- 2) Revisions and approval of the agenda.
- 3) Public forum.

Non-Controversial Calendar *(The following items will be acted upon by majority vote on a single motion without separate discussion, unless someone from the Board or public requests that a specific item be considered separately.)*

- 4) Approval of the June 10, 2020, regular meeting minutes.
- 5) Approval of the Schedule of Bills.
- 6) Receive and file personnel action reports.
- 7) Receive and file contracts executed by General Manager.

Resolution Calendar *(The following items will be acted upon by roll call vote on a single motion without separate discussion, unless someone from the Board or public requests that a specific item be considered separately.)*

- 8) Resolution approving and authorizing execution of a specialized communications service agreement.
- 9) Resolution approving and adopting a revision to the COVID-19 Response Addendum of the Customer Service Policy.
- 10) Resolution approving and adopting a revised Customer Service Policy.

Vision: *Cedar Falls Utilities strives to achieve a standard of excellence as an industry leader and a trusted provider of utility services to its customers and community.*

Mission: *To provide our customers with innovative, high-quality services that bring the best value to the community.*

Resolution/Discussion Calendar

11) Discussion and overview of Projects and Operations.

- a) COVID-19 update
- b) Safety Status Report
- c) Solar Garden update
- d) Customer satisfaction results
- e) Residential Report Card
- f) Public Bidding Law update

12) Board requests to staff.

13) Motion to adjourn to closed session in accordance with Code of Iowa, Chapter 21.5(1)(i).

14) Adjournment.

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