Communications Rates Schedules
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2027

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Service Rate: Promotional Service Rate Discounts

The Communications Utility may offer discounted service rates for promotional purposes that are defined and targeted for a purpose. The discounts will be offered and provided to any eligible customer that meets the defined parameters set for the discount as available in the time period established for that promotion.

A record of promotional discount offerings and their parameters will be maintained at all times.

Municipal Communications Utility of the City of Cedar Falls, Iowa

Service Rate: FiberNet Data Services

Customer Class Designations:

RESIDENTIAL SERVICE	**Monthly Rate**	**Effective Date**
FiberHome Basic **(closed to new subscribers 1/2/24)**	$ 29.95	01/02/12
FiberHome	$ 49.00	01/02/27
FiberHome Plus	$ 69.00	01/02/27
FiberHome Quantum	$ 99.00	01/02/27
Static IPv4	$ 10.00 each/month	01/02/27
Managed Wireless Service	$ 10.00	01/02/27
Managed Wireless Plus	$ 12.00	01/02/24
Indoor Wireless Mesh Device	$ 5.00	01/02/27
Outdoor Wireless Mesh Device	$ 10.00	01/02/24
Tenants with a landlord-provided data service may subscribe to a higher service level by paying the difference between the retail rate of the landlord-provided service and the retail rate of the subscribed service.		11/15/07
COMMERCIAL SERVICES	**Monthly Rate**	**Effective Date**
FiberOffice	$ 65.00	01/02/14
FiberOffice Plus	$ 92.50	01/02/14
FiberOffice Enterprise	$350.00	01/02/26
Additional DHCP addresses	$ 10.00 each	01/02/27
Installation fee	Actual material & labor	
Static IPv4	$10.00 each/month	
Direct Internet Access	50% surcharge **(1)**	01/02/27
Geodiverse Internet Service	50% surcharge **(1)**	01/02/27
Managed Wireless – Office	$ 15.00	01/02/27
Indoor Wireless Mesh Device – Office	$ 8.00	01/02/27
RURAL NETWORK CONNECTION (applicable outside the city limits)	$5.00	01/02/16

(1) This surcharge is an additional fee equal to 50% of your selected internet service tier. Subscribing to both Direct Internet Access Geodiverse Internet Service requires a 50% surcharge for both services (effectively a 100% surcharge).

FIBERNET DATA SERVICES, CONTINUED

SPECIALIZED COMMUNICATION SERVICES [2][3]	Monthly Rate	Effective Date
PON Ethernet Transport 10 Mb	$ 100.00	01/02/27
PON Ethernet Transport 25 Mb	$ 200.00	01/02/27
PON Ethernet Transport 50 Mb	$ 250.00	01/02/27
PON Ethernet Transport 100 Mb	$ 350.00	01/02/27
PON Ethernet Transport 200 Mb	$ 400.00	01/02/27
PON Ethernet Transport 500 Mb	$ 500.00	01/02/24
PON Ethernet Transport 1 Gb	$ 550.00	01/02/15
PON Ethernet Transport 2 Gb	$ 675.00	01/02/24
PON Ethernet Transport 3 Gb	$ 800.00	01/02/27
PON Ethernet Transport 5 Gb	$ 900.00	01/02/27
PON Ethernet Transport 10 Gb	$1,000.00	01/02/27
PON Ethernet Transport 25 Gb	$1,500.00	01/02/27
BGP Routing (Default or Full Tables)	$ 100.00	01/02/24
(2) Add $100 per month for Point-to-Point Ethernet Transport		
(3) Add 50% surcharge per tier per month for Protected Point-to-Point Ethernet Transport		

Available: To premises passed by the CFU broadband system inside and outside the city limits of Cedar Falls and within the service territory of the Municipal Communications Utility.

Late Payment Charge: 1-1/2% on the unpaid balance after 25 days from bill date.

Service Rate: Residential Telephone Service

Customer Class Designations / Plans:

	Monthly Rate	Effective Date
LOCAL TALK	$19.95	01/02/16
LONG DISTANCE		
Contiguous United States	$.05 Per Minute	01/02/16
International	Billed at Cost	01/02/16
RURAL NETWORK CONNECTION (applicable if NOT a FiberNet Data subscriber)	$5.00	01/02/16
OTHER FEES AND TAXES		
E911	@ current regulatory rate	
Applicable federal, state and local tax		

	Monthly Rate	Effective Date
LOCAL TALK PLUS	$26.90	04/13/16
LONG DISTANCE		
200 Minutes – Contiguous United States	Included	04/13/16
Additional Contiguous United States	$.05 Per Minute	04/13/16
International	Billed at Cost	04/13/16
RURAL NETWORK CONNECTION (applicable if NOT a FiberNet Data subscriber)	$5.00	04/13/16
OTHER FEES AND TAXES		
E911	@ current regulatory rate	
Applicable federal, state and local tax		

	Monthly Rate	Effective Date
TOTAL TALK PLAN	$33.95	01/02/16
LONG DISTANCE		
1,200 Minutes – Contiguous United States	Included	01/02/16
Additional Contiguous United States	$.05 Per Minute	01/02/16
International	Billed at Cost	01/02/16
Rural Network Connection (applicable if NOT a FiberNet Data subscriber)	$5.00	01/02/16
OTHER FEES AND TAXES		
E911	@ current regulatory rate	
Applicable federal, state and local tax		

Available: To premises passed by the CFU broadband system inside and outside the city limits of Cedar Falls and within the service territory of the Municipal Communications Utility.

Late Payment Charge: 1-1/2% on the unpaid balance after 25 days from bill date

Service Rate: Business Telephone Service

Customer Class Designations / Plans:

	Monthly Rate	Effective Date
SINGLE TALK (FAX/ALARM/ELEVATOR/ETC.) (WITHOUT CALLING FEATURES)	$23.99	01/02/16
LONG DISTANCE		
Contiguous United States	$.05 Per Minute	01/02/16
International	Billed at Cost	01/02/16
RURAL NETWORK CONNECTION (applicable if NOT a FiberNet Data subscriber)	$5.00	01/02/16
OTHER FEES AND TAXES		
USF	@ current regulatory rate	
E911	@ current regulatory rate	
Applicable federal, state and local tax		

	Monthly Rate	Effective Date
BASIC TALK (WITHOUT CALLING FEATURES)	$26.99	01/02/16
LONG DISTANCE		
Contiguous United States	$.05 Per Minute	01/02/16
International	Billed at Cost	01/02/16
RURAL NETWORK CONNECTION (applicable if NOT a FiberNet Data subscriber)	$5.00	01/02/16
OTHER FEES AND TAXES		
USF	@ current regulatory rate	
E911	@ current regulatory rate	
Applicable federal, state and local tax		

	Monthly Rate	Effective Date
LOCAL TALK	$36.99	01/02/16
LONG DISTANCE		
Additional Contiguous United States	$.05 Per Minute	01/02/16
International	Billed at Cost	01/02/16
RURAL NETWORK CONNECTION (applicable if NOT a FiberNet Data subscriber)	$5.00	01/02/16
OTHER FEES AND TAXES		
USF	@ current regulatory rate	
E911	@ current regulatory rate	
Applicable federal, state and local tax		

BUSINESS TELEPHONE SERVICE, CONTINUED

Customer Class Designations / Plans:

	Monthly Rate	Effective Date
LOCAL TALK PLUS	$43.99	04/13/16
LONG DISTANCE		
200 Minutes – Contiguous United States	Included	04/13/16
Additional Contiguous United States	$.05 Per Minute	04/13/16
International	Billed at Cost	04/13/16
RURAL NETWORK CONNECTION (applicable if NOT a FiberNet Data subscriber)	$5.00	04/13/16
OTHER FEES AND TAXES		
USF	@ current regulatory rate	
E911	@ current regulatory rate	
Applicable federal, state and local tax		

	Monthly Rate	Effective Date
TOTAL TALK PLAN	$54.99	01/02/16
LONG DISTANCE		
1,200 Minutes – Contiguous United States	Included	01/02/16
Additional Contiguous United States	$.05 Per Minute	01/02/16
International	Billed at Cost	01/02/16
RURAL NETWORK CONNECTION (applicable if NOT a FiberNet Data subscriber)	$5.00	01/02/16
OTHER FEES AND TAXES		
USF	@ current regulatory rate	
E911	@ current regulatory rate	
Applicable federal, state and local tax		

	Monthly Rate	Effective Date
800 NUMBER (Requires Business Telephone Service)	$2.00 Per Line	04/13/16
LONG DISTANCE		
IntraLata	$.038 Per Minute	01/02/18
IntraState	$.038 Per Minute	01/02/18
InterState	$.030 Per Minute	01/02/18
International	$.288 Per Minute	04/13/16
OTHER FEES AND TAXES		
SIP Sessions	$20.00 Per Session	01/02/24
DID Block (20)	$ 5.00 Per Block	01/02/24
Applicable federal, state and local tax		

Available: To premises in the local Cedar Falls exchange only.

Late Payment Charge: 1-1/2% on the unpaid balance after 25 days from bill date.

Municipal Communications Utility of the City of Cedar Falls, Iowa

MISCELLANEOUS CUSTOMER FEES

Any fee may be waived as part of a promotional activity or upon discretion of CFU staff
Pricing does not include applicable sales taxes

Item Description	Fee	Effective Date
DNS Hosting (service closed to new subscribers 1/2/2026)	$15.00/month/domain	1/2/27
Rural Installation For CFU Electric Customers (FiberNet Data and Telephone installation) *Within existing CFU boundaries*	$99.00	1/2/25
Rural Installation For Non-CFU Electric Customers (FiberNet Data and Telephone installation) *Within existing CFU boundaries*	$440.00	1/2/25
Urban Telephone Installation Standard (overhead/underground; includes activation of any number of existing outlets)	$50.00	1/2/24
Business	Time & materials	1/2/18
Urban Data Services Installation Standard (overhead/underground; includes one connection)	$50.00	1/2/24
Business	Time & materials	1/2/18
Relocation	$100.00/outlet	1/2/24
Outlet – Activate pre-wired at install	Free	1/2/18
Outlet – Additional wired & activated at install	$100.00/outlet	1/2/24
Outlet – Additional wired & activated at separate trip	$100.00/outlet	1/2/24
Outlet – Activate pre-wired at separate trip	$5.00 each + hourly service charge	1/2/18
Wall Fish to an outlet at install or separate trip	Time & materials	1/2/24
Ethernet outlet termination at install or separate trip	$5.00/termination + applicable outlet/hourly charges	1/2/18
Unlisted Telephone Number	Not Available	1/2/18
Unpublished Telephone Number	$10.00/initial set-up $3.00/month	1/2/18
Additional White Pages Directory Listing (1st Listing is no charge)	$5.00/month/ listing	1/2/18
Directory Assistance	$1.25 / call	1/2/18
Overhead-to-Underground conversion	Time & materials	1/2/18
Reconnection (customer requested)	$40.00	1/2/26
Reconnection (non-pay)	$40.00	1/2/27
Posting for disconnection of service	$30.00	1/2/26
Seasonal rate for FiberNet Data	$2.00/month/service	1/2/18
Seasonal rate for Telephone Only (calling features disabled)	$9.95/month/line	1/2/18
Service charge After hours, Sundays & Holidays may be subject to higher rate	$85.00/hour $50.00 minimum	1/2/24
Non-Sufficient Funds (NSF) Charge	$20.00	1/2/26

MISCELLANEOUS EQUIPMENT FEES

ANY FEE MAY BE WAIVED AS PART OF A PROMOTION ACTIVITY OR UPON DISCRETION OF CFU STAFF

PRICING DOES NOT INCLUDE APPLICABLE SALES TAXES

Item Description	Fee	Effective Date
ONT battery backup – 8 hours	$5.00/month	1/2/27
ONT battery backup – 24 hours	$10.00/month	1/2/27
Managed Switch – Low Density	$8.00/month	1/2/27
Managed Switch – Medium Density	$14.00/month	1/2/27
Jumpers Item Purchase		
Standard 6 feet or less	$5.00 minimum charge	1/2/18
Over 6 feet	$5.00 + $0.15/foot over 6 feet	1/2/18
Ethernet Jumpers (pre-made)	$5.00	1/2/18
Ethernet Over 6 feet	$5.00 + $0.15/foot over 6 feet	1/2/18
Damaged or Missing Customer Premise Equipment		
ONT	$350.00	1/2/18
ONT Bracket or Housing	$29.00	1/2/18
ONT Power Supply	$25.00	1/2/18
ONT Battery	$125.00	1/2/24
Unreturned Equipment		
Managed Wireless Router (previously called Residential Gateway)	$200.00	1/2/24
Managed Wireless Mesh Device – Indoor - Residential	$150.00	1/2/27
Managed Wireless Mesh Device – Indoor - Office	$200.00	1/2/27
Managed Wireless Mesh Device – Outdoor - Residential	$200.00	1/2/27
MoCA Adapter	$90.00	1/2/24
Power supply	$15.00	1/2/18
Managed Switch – Low Density	$300.00	1/2/27
Managed Switch – Medium Density	$600.00	1/2/27